

JOB DESCRIPTION

Job Title:	Corporate IT Director			
Department:	506 – Data Center	Reports to:	Chief Executive Officer	
Status	Exempt/Salary	Revision Date:	March 1, 2024	

<u>SUMMARY</u>: The Corporate Director is a key member of our leadership team. This position is responsible for coordinating, planning, and leading all computer related activities across several organizations. The Corporate IT Director helps determine the IT needs of the organizations including prioritization of all new development or programming needs. This position manages and implements all required systems, including the security, network server infrastructure and application development of the company. The Corporate IT Director also serves as the cyber security officer and enforces all polices and procedure related to the management of IT services.

DUTIES AND RESPONSIBILITIES

- Plan and develop policies and procedures for carrying out system operations.
- Manage IT Staff, resolve problems and ensure that standards for quality and quantity of work are met.
- Manage Business Intelligence and Data Warehousing needs and strategies.
- Researches and implements technological strategic solutions.
- Meet with IT staff to determine the impact of proposed changes to applications, hardware or software on computer operations and service to users.
- Monitor performance of information technology systems to determine cost and productivity levels.
- Evaluate proposed IT projects to assess adequacy of existing hardware and recommend purchase of equipment.
- Support all WAN Configuration needs.
- Develop budget and monitor expenditures.
- Assess vendors and develop test strategies for new hardware and software.
- Manage the overall security as it relates to all IT computer systems. Is a key member of the team that reviews all other company security requirements, including Building/Premise Security.
- Identify education and training requirements for key members of IT staff.
- Monitor the companies web activities and coordinate enhancements.
- Responsible for setup of new users' passwords and permissions in ERP system.
- Manage Help Desk activity and software needs.
- Manage the SAP/ECC/S/4HANA Migration.
- Ensure Affective Backup and Recovery procedures exist.
- Manage Cloud Services, including Amazon Web Services.
- Support Company with all Audio/Visual Equipment needs.
- Perform other duties as required or requested.

SUPERVISIORY RESPONSIBILITIES

- Manage the activities and workload of department staff.
- Evaluate department performance and those staff members directly reporting to this position.
- Cross train staff members to eliminate single points of failure and dependencies.

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EDUCATION AND EXPERIENCE:

• Bachelor's degree with a minimum of 10 years' experience in computer technology; or equivalent combination of education and experience.

QUALIFICATIONS

- Excellent working knowledge of computer systems, security, network, and systems administration, databases and data storage systems and phone systems.
- Proficient in MS Office, specifically Office 365: Word, Excel, PowerPoint, Outlook, Teams and others as needed.
- Project Management experience required.
- SAP experience required.
- General EDI Knowledge (SAP iDocs is ideal)
- Strong interpersonal skills. Experience in interacting with all levels and departments within a company.
- Ability to maintain strict confidentiality of sensitive financial and customer information.
- Experienced in leading and managing large IT projects and rolling out IT infrastructures across various technologies.
- Must work efficiently and effectively, both independently and as a team.
- Strong multi-tasking, follow-through and organizational skills with the ability to pay close attention to detail under strict guidelines.
- Strong Critical thinking and decision-making skills
- Ability to prioritize.

WORK ENVIRONMENT/PHYSICAL DEMANDS

• Work environment consists mostly of office setting but may on occasion work in manufacturing environment that may have exposure to noise, varying temperatures, smells.

	Annual Testing Required					
	Hearing Test					
	Respirator Fit Testing					
	Vision Test					
Vision Requirements						
	Close Vision (clear vision at 20 inches or less)			Ability to adjust focus		
	Distance Vision (clear vision at 20 feet or more)			Other: (specify)		
	Color Vision (ability to identify & distinguish colors)		ors)	No special requirements		
Type of Personal Protective Equipment Required						
Χ	Safety Glasses (as needed) Protective Clothing		e Clothing			
Χ	Hearing Protection (as needed)	Safety Shoes				
	Respirators	Other (please specify)				

Physical Demands	Amount of Time Spent					
i nysicai Demanus	None	Up to 1/3	1/3 to 2/3	2/3 to all		
Standing		Х				
Walking		Х				
Sitting			X			
Use hands to handle or touch				Х		
Use fingers to pinch or grasp		X				

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Reach above shoulders	Х				
Climb or balance	Х				
Stoop, kneel, crouch or crawl	Х				
Talk or hear				X	
Smell or Taste	Х				
Use foot/feet to operate machine	Х				
Weight of material to lift	Time Spent				
	None	Up to 1/3	1/3 to 2/3	2/3 to all	
Up to 10 pounds		Х			
Up to 10 pounds Up to 25 pounds		X X			
• •	X				
Up to 25 pounds	X X X				

Weight of material to push or pull	Time Spent				
	None	Up to 1/3	1/3 to 2/3	2/3 to all	
Up to 10 pounds		Х			
Up to 25 pounds		Х			
Up to 50 pounds	Х				
Up to 75 pounds	Х				
More than 75 pounds	Х				
	None	Up to 1/3	1/3 to 2/3	2/3 to all	
Repetitive Motion			X		
Tools or Equipment Used	Time Spent				
(e.g. forklift or computer, etc.)	None	Up to 1/3	1/3 to 2/3	2/3 to all	
Computer				Х	
Phone			X		
Travel Required	% of Time				
Domestic	20%				
International	0-5%				

The above statements are intended to describe the general nature and level of work being performed by people assigned to this classification. They are not intended to be construed as an exhaustive list of all responsibilities, duties and skills required of personnel so classified. Nothing in this job description restricts management's right to assign or reassign duties and responsibilities to this job at any time. Reasonable accommodations may made to enable individuals with disabilities to perform the essential functions.

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